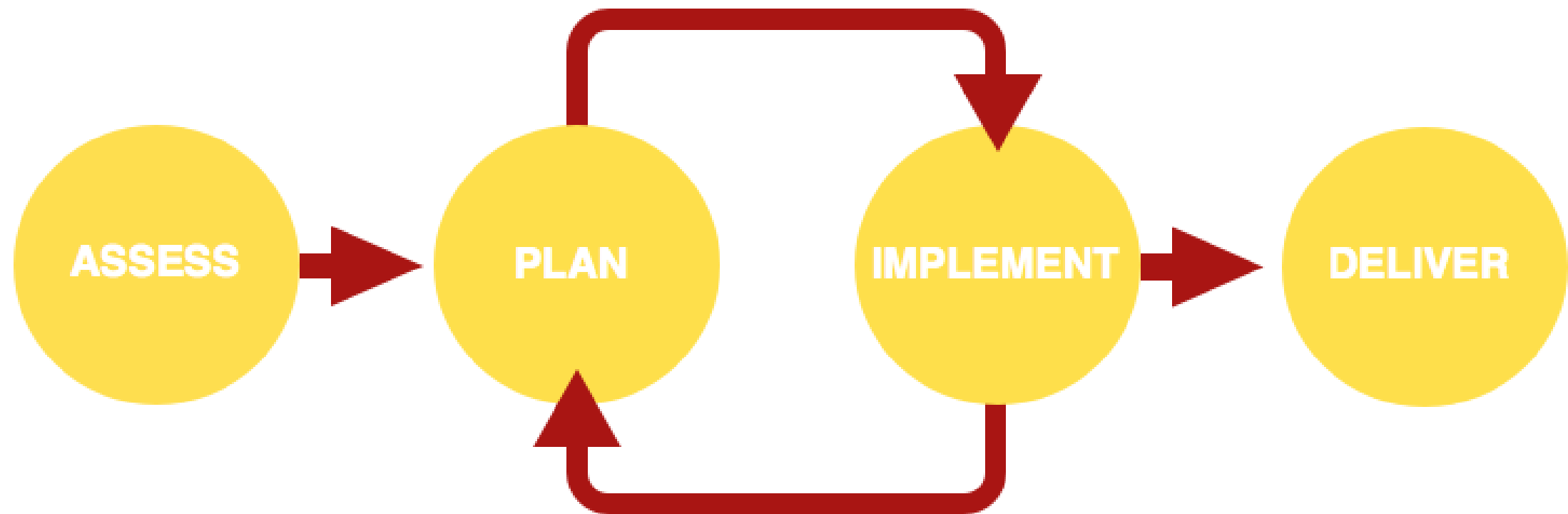


Session 5a

Developing a Customer Experience

4 December 2020





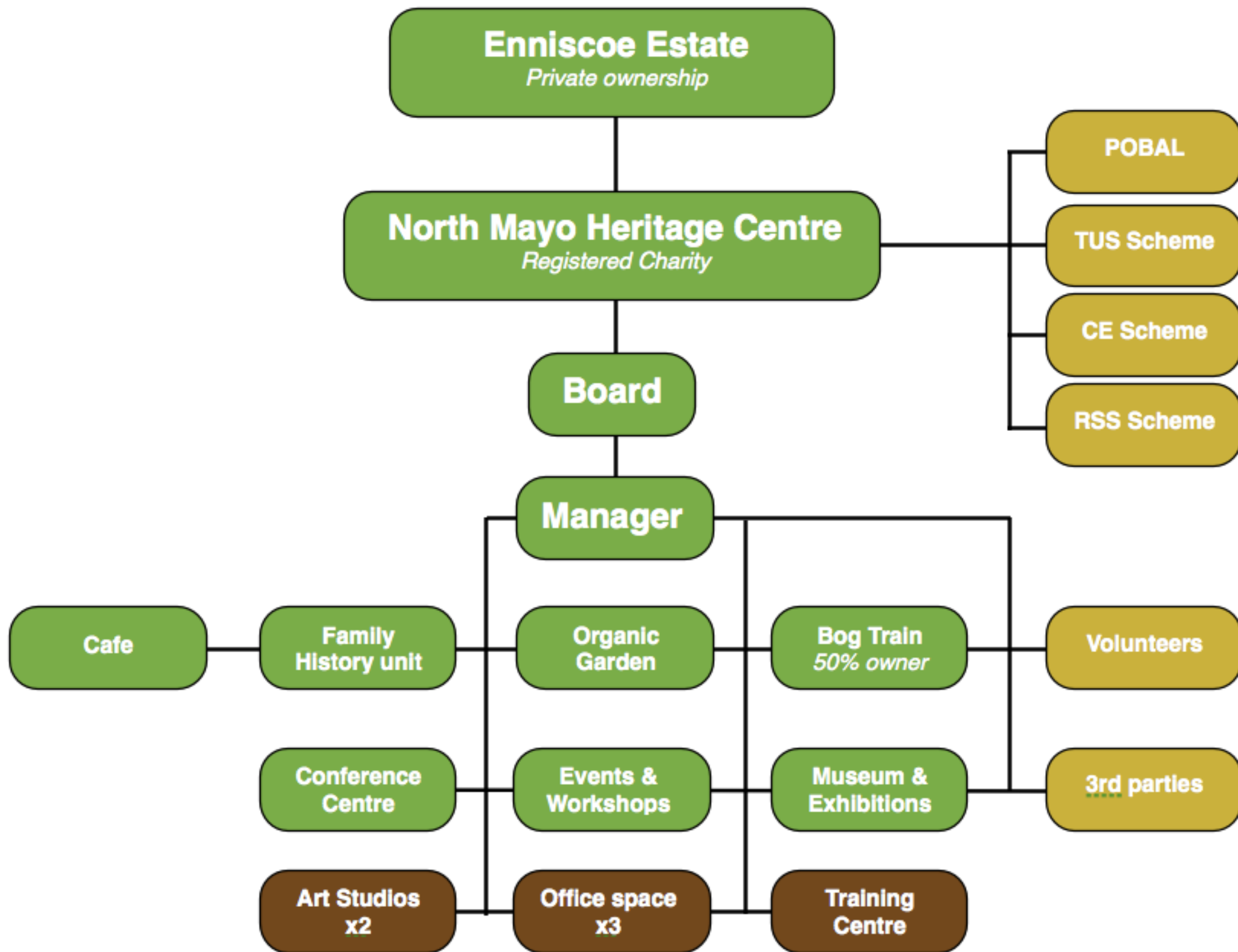


The *North Mayo* Heritage Centre

THE ELEVATOR PITCH

The North Mayo Heritage Center
is dedicated to preserving and promoting
the rich heritage of the region.





Joan & Richard



Pierre & Marie





The
North Mayo
Heritage
Centre

CULTURAL
PROGRAMME

FOUN



Susan Heffernan
Marketing & Project Management Consultant



Northern Periphery and
Arctic Programme
2014-2020



EUROPEAN UNION
Investing in your future
European Regional Development Fund



Cultural Programme 2019

Enniscoe Biodiversity Blitz 2019

Date:

28th - 29th September

Admission:

Entry fee will apply

The rich Biodiversity of the Enniscoe Estate has long been recognised as being truly unique, not just in Mayo but nationally and internationally.

8

Cultural Programme 2019

Enniscoe Easter Egg Hunt!

Date:

21st April

Admission:

Entry fee will apply

Join is for the annual Enniscoe Easter Egg Hunt with a parade down into the woods to find the hidden eggs and golden bunnies with a train ride back. Fun for all the family.



Christmas Market

Date:

14th - 15th December

Admission: Free entry to market

Santa's Grotto: Entry fee will apply

All the festive fun at our Christmas Market, including; Santa's Grotto, Live Manger, Magical Train Adventure, Toy Exhibition and much more!!

EMIGRATION

Margaret Moran, came from Carrowkeel in Crossmolina, & went to California with her dad. There she married Matthew Murphy and became a US citizen in 1886.

They were living in San Francisco and had a shop. Their son Jimmy was two. Then ...




Dedicated to preserving & promoting the rich heritage of the region.

The North Mayo Heritage Centre

ENNISCOE HOUSE

TOURS 2019



Every Wednesday, Thursday and Friday
Tours depart from reception at the
The North Mayo Heritage Centre @ 12.00noon.

ENNISCOE HOUSE TOURS

Every Wednesday, Thursday & Friday
Starts @ 12.00
From The Heritage Centre

The tour takes approx 1 hour and 15 minutes and includes a presentation about the House & Estate, a guided tour of the downstairs rooms, the ornamental and organic gardens.

TICKETS

€15 per adult
€12 for senior citizens
€8 per child
€45 for a family ticket (2 adults & 3 children)



Customer loyalty



Susan Heffernan
Marketing & Project Management Consultant



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Todds Leap is an innovative, vibrant outdoor activity centre, constantly evolving to meet the needs and demands of customers.



Our aim is to provide AMAZING outdoor experiences for everyone of all ages & abilities, to exceed expectations and to create lasting memories.



EST. 1990





Raising Standards



Quality Badge awarded by



The TODDS LEAP logo, featuring the words "TODDS LEAP" in a stylized, bold font with a small figure of a person jumping between the words.

A man in a white shirt and tie, holding a gun, standing on a large, rusted metal structure. The background is dark and dramatic, with smoke or steam rising from the structure.

**NOT JUST
ANOTHER DAY
AT THE OFFICE**

EXTREME OUTDOOR ADVENTURES
PREMIUM CORPORATE ENTERTAINMENT
PROFESSIONAL TRAINING COURSES
UNIQUE CONFERENCE CENTRE

028 8556 7170
WWW.TODDSLEAP.COM

Todds Leap Activity Centre

●●●●● 353 Reviews

#1 of 3 things to do in Ballygawley



Overview

Todds Leap is Northern Ireland's leading outdoor activity centre, offering an electrifying range of adrenaline pursuits and extreme adventures. We specialise in fun days out, superb corporate entertainment and teambuilding through 4x4 OffRoad... [more](#)

Improve This Listing

What travellers are saying

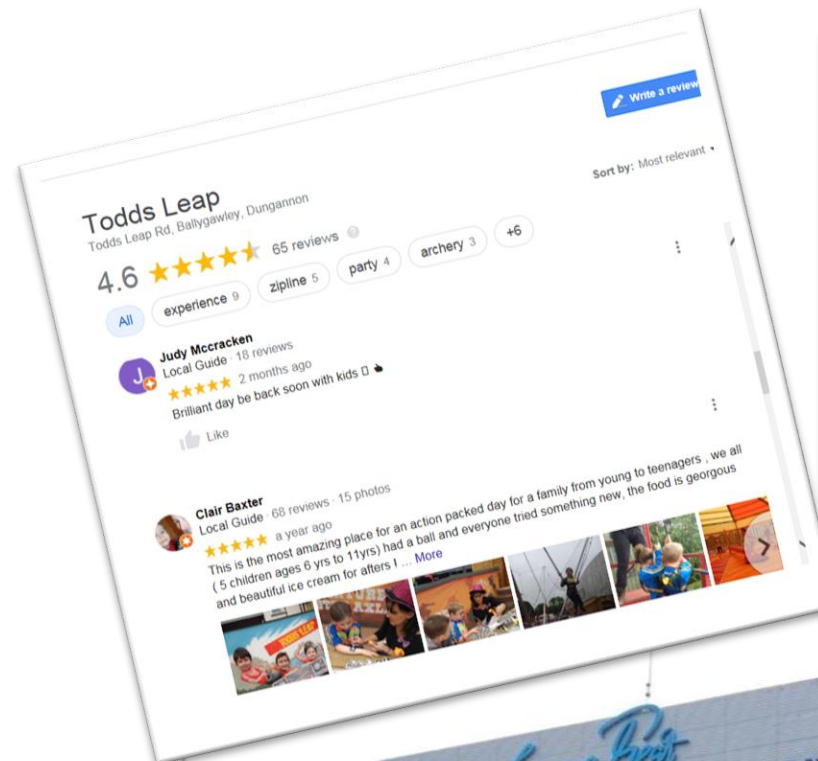
4.5 ●●●●●



Really friendly staff. Loads to do. Good food. Very clean and super accommodating. Would definitely be back



As a family of 3 we have visited Todds Leap Winter Wonderland every Christmas for the last 5 years as part of a larger group with friends and their kids too, and each year we have had a fantastic e...



The Todds Leap Team

Our ethos is that if you look after your employees they will look after the customers. Being met by staff who are friendly and motivated is a big part of Todds Leap success, which is why we concentrate so much on our staff, their training & development and making jobs at Todds Leap attractive.





THE ELVES HAVE TAKEN OVER TODDS LEAP

This December

Santa & Mrs Claus are back this Christmas & those mischievous elves have taken over Todds Leap again! Come along and explore their Winter Wonderland for a Magical Christmas Experience like no other!

TICKETS

* £13.00 per Child, £10 per Adult, Under 1's are free!

BOOK ONLINE
www.toddsleap.com/christmas
 Or phone 028 85567170

Please contact office for group bookings of 20 +

SUPERHERO SUNDAYS

DROP YOUR DAD OFF AT TODDS LEAP

FREE DROP ZONE FOR EVERY DAD
ON FATHERS DAY 21st JUNE







Farrells Lanavoye



Todds Leap Activity Centre

Published by Shirley Rockss [?]

Page Liked · 20 November ·

Todd's Leap exec's are still knee deep in discussions with regards to our upcoming event. We are hopeful a decision will be made soon and will update everyone before COB today.

#SnowVid #SaveChristmas #winterwonderland



Your Booking is Safe

If your Event or booking at Todd's Leap falls between the 27th November or 11th December



- ✓ No need to worry
- ✓ We have closed our online booking system at present as we are prioritising everyone affected by offering an alternative dates
- ✓ We will honour a full refund if the alternative dates and time slots are unsuitable or hold your booking as credit if you prefer

for more details please visit our website
www.toddsleap.com

Or call us on 02885567170



Hubble BUBBLE This Halloween (circuit) Break



Outdoor Visitor Attractions have been given the go ahead to remain open during this Halloween Mid Term Break. Meaning, if you are well enough to do so, you can come along in your BUBBLE and experience fun outdoor activities in a naturally social distanced environment & spend some much needed quality time with your Family in these strangest of times.



Outdoor Escape from £60.00p/p

Archery, Air Rifles, Giant Swing & Zipline

Family Adventure Mix £99 for up to 5

Includes Choice of 2 activities & Woodland Trail

Clay Shooting Session £75 for up to 3

Instructor lead session with 18 shots per person. An incredible fun & competitive activity. 18+



Slip & Climb from £20 p/p

1.5 hours of Fun; Include Climbing Wall & Big Yella Slide. Woodland Trail Complimentary

Total Wipeout from £17.50p/p

1.5 hours of inflatable fun; includes Last One Standing, Kick Darts & Bungee Run. Woodland Trail Complimentary



Self Catering

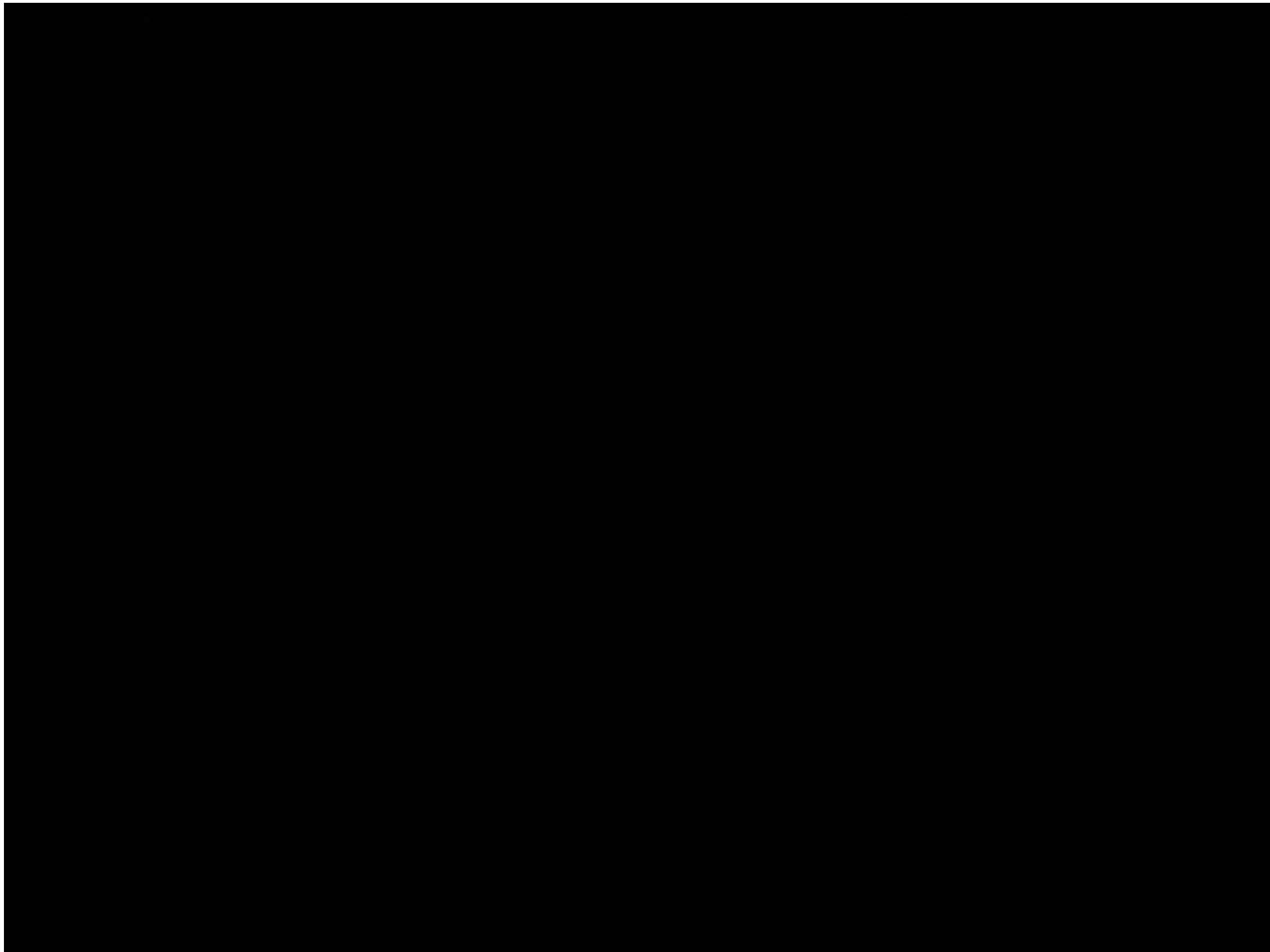
For Hubble BUBBLES only!

1 Night Bed & Takeaway Breakfast £50.00pps
(Accompanying Kids go Half Price)

Autumn Snooze Box Hire only £99 up to 5

Northern Ireland Embrace a Giant Spirit







THANK YOU